

# Agenda

- Agenda: Day 1
  - » Introductions
  - » Reasons for measuring
  - » TDRP framework
  - » Three types of measures
    - Efficiency
    - Effectiveness
    - Outcome
  - » Selecting the right measures
  - » Measures library
  - » Closing observations
- Agenda: Day 2
  - » Day 1 reflections
  - » Day 1 quiz
  - » TDRp Assumptions & principles
  - » Running learning like a business
  - » Reporting
  - » The three TDRp reports
  - » Creating TDRp Reports
    - Plan numbers
    - YTD numbers
    - Forecast numbers
  - » Creating Your Own Strategy
  - » Conclusion